

# COOLING/OVERHEATING

Customer Name: \_\_\_\_\_

Date: \_\_\_\_\_ RO#: \_\_\_\_\_

*Please check all applicable boxes and fully describe the condition that applies to your vehicle.***1. THIS IS THE PROBLEM**

- Overheating  
 Not warm enough  
 Coolant leaking  
 Steam from under the hood  
 Coolant light goes on and off  
 Coolant light on  
 Check engine light is on  
 Temperature gauge is:  
      Higher than normal  
      Normal  
      Lower than normal  
 Other \_\_\_\_\_

**2. IT OCCURS AS FOLLOWS**

The problem occurs:

- Always  
 Sometimes (once or twice a week)  
 Rarely (once or twice a month)  
 Just started  
 Has happened since the car was new  
 Highway speeds  
 Slow traffic  
 Pulling a trailer  
 Other \_\_\_\_\_

Heating and AC settings

- AC was on  
 Heater was on  
 AC and Heater were off

The outside temperature was:

- Cold  
 Warm  
 Hot  
 Humid or raining  
 Other, please describe \_\_\_\_\_

How long has the problem occurred?

- Just started  
 One week  
 One month  
 Since the car was new

Additional Information: